

Swatch Return Form

Please print and duly fill this form. We kindly ask you to enclose this form when you will send back to us the watch you want to be exchanged.

If you want to have exchange for more than one watch, please use a new line per each reference.

Ensure that you complete the returns form indicating whether the goods are faulty or incorrect.

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|----------------|--|
| Customer Name: | |
| Order Number: | |

| Product Name / Reference | Qty | Reason for Return (Faulty/Incorrect) | Please state fault (if applicable) |
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| For exchange, please give code of item preferred (Item with same price and available in our online store ONLY) | Qty |
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|----------------------|--|
| Customer Signature : | |
| Date: | |

Your return should be sent to:

Attn : Swatch E-Commerce Team
 The Swatch Group (Malaysia) Sdn Bhd
 21.03-04 Level 21 Wisma Goldhill
 67 Jalan Raja Chulan
 50200 Kuala Lumpur

Note :

- 1) Exchange will only be issued, provided the faulty / incorrect product(s) arrive at Swatch unused and in their original condition.
- 2) Do not forget to include : your product, the return form, the invoice and the delivery order you received when you deliver your watch.
- 3) If your purchase contains more than one item, please send us a copy of your delivery order. Otherwise, please send us the original document.
- 4) For your own protection, we advise you to use a secure delivery method which requires a signature upon delivery. We do not accept responsibility for products lost or damaged in the post.

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