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Swatch Online Return Form

Please print and enclose this form with your return item(s). To obtain a returns authorisation code, please contact the service team at shop.swatch@swatchgroup.com.au.

Ensure that you complete the return form indicating whether the goods are faulty, unwanted or incorrect.

Customer Name :	
Order Number :	
Returns Autorisation Code :	

Product Name / Reference	QTY	Reason for Return (please tick)			Please State Fault (if applicable)
		Incorrect	Faulty	Unwanted	

If you would like a different size watch or a different watch at the same price please advise here	Yes / No	Extra Information; (Sku, Size, etc.)
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Customer Signature:		Date:	
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Please note: Refunds for unwanted and incorrect products will only be issued provided that the return product(s) arrive at Swatch unused and in their original condition within the return period of 14 days.

Your return has to be sent to:

The Swatch Group (Australia) Pty. Ltd.

Swatch Online Department

Level 2, 1601 Malvern Road, Glen Iris, VIC, 3146 AUSTRALIA

We advise for your own protection to use a secure delivery method which requires a signature upon delivery. We do not accept responsibility for products lost or damaged in the post. Return postage fees will only be refunded on FAULTY or INCORRECT items but not on UNWANTED items.