



**PRINT THIS PAGE**

## Swatch Return Form

Please print and duly fill this form. We kindly ask you to enclose this form when you will send back to us the watch you want to be returned.

If you want to return more than one watch, please use a new line for each reference.

Ensure that you complete the Returns Form indicating whether the goods are faulty, unwanted or incorrect.

Customer Name :	
Customer IC :	
Order Number :	
Bank Name :	
Bank Account Number :	

Product Name / Reference	Qty	Reason for Return (Faulty / Unwanted / Incorrect)	Please state fault/correct product to be received (if applicable)

Customer Signature :	
Date :	

### Note :

- 1) Refund will only be issued, provided the faulty / unwanted / incorrect product(s) arrive at Swatch unused and in their original condition within 7 days from the day you inform us of your wish to return product.
- 2) Do not forget to include: your product, the return form, the invoice and the delivery order you received when returning your watch to us.
- 3) If your purchase contains more than one item, please send us a copy of your delivery order. Otherwise, please send us the original document.
- 4) We will arrange our authorized courier service provider (GDEX) to collect the returned product(s) from you end.
- 5) Please email us at [ecommerce.my@swatchgroup.com.my](mailto:ecommerce.my@swatchgroup.com.my) for arrangement.