

**Swatch KSA Return Form**

**PRINT THIS PAGE**

**For online orders only**

Please print and duly fill this form. We kindly ask you to enclose this form when you will send back to us the watch you want to be refunded.

If you want to have refunded more than one watch, please use a new line per each reference.

Customer Name:	
Order Number:	
Return autorisation code :	

Product Name / Reference	Qty	Reason for return (please tick)		
		Unwanted	Incorrect product	Damaged

Action to be taken

Refund

Customer signature :		
Date:		

Your return should be sent to:

Alzouman Building  
Abu Bakr a siddiq Road  
PO BOX: 1514  
Jeddah – 21441  
Toll Free: 920009555

**NOTES :**

- 1) Refunds will only be issued, provided the non-faulty product(s) arrive at Swatch unused and in their original condition.
- 2) Do not forget to include: your product(s), the return form and the invoice note you received when your product was delivered.
- 3) In cases where, you need to organize for a delivery to us, we do advise you for your own protection you use a secure delivery method which requires a signature upon delivery.
- 4) A confirmation message will be sent to you when the refund or exchange is approved. Note that the process might take up to 7 days.