

**Swatch Return Request Form**

Please enclose this form in your email to [swatch.e-commerce@swatchgroup.com.sg](mailto:swatch.e-commerce@swatchgroup.com.sg).

Ensure that you:

1. Complete this Return Request form indicating the information needed in the tables below.
2. Attach in your email a photo of the (a) front and (b) back of the product(s) requested to be returned.

We will only accept return request within seven (7) working days of receipt of the product(s).

Customer Name :	
Order Number :	

No.	Product Name/ Reference	QTY	Reason for Return ( please tick )		Please provide details of the Correct product to be received/ Defective/Faulty product(s)
			Defective / Faulty	Incorrect product received	
1					
2					
3					
4					
5					

Note: You will be responsible for the condition of the returned product(s) until they reach us. Swatch reserves the right to reject returns sent or communicated beyond the return period limit, or product(s) which are not in the same condition in which they were received.

The product(s) collected will undergo a full diagnosis in order for us to best advise you on your option(s).

Customer Signature:	
Date:	