

Swatch Returns Form

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Please print and enclose this form with your return parcel.

To obtain a Returns Authorization Code please contact Swatch E-Commerce Services:

On Email : e-commerce.za@swatchgroup.co.za

Telephone Number: 011 911 1200

Please ensure that you complete the returns form indicating whether the goods are faulty, unwanted or incorrect, and if you would like a refund or exchange.

Customer Name:	
Order Number:	
Returns Authorisation Code:	

Product Name/Reference	Qty	Reason for Return

Reason for Return: **A:** Faulty **B:** Unwanted **C:** Wrong Product **D:** Other (please state)

Action to be taken (please tick): Refund Replacement

Customer Signature:	
Date:	

Please note: Refunds will only be issued, provided the non-faulty product(s) arrive at Swatch unused and in their original condition.